

Peer Roundtable: Driver Shortage

11/9/2022

Peer Roundtable: Driver Shortage — Agenda

1. Introductions / Identify the Challenges
2. What's Not Working
3. What's Working Well
4. Collaborative Problem Solving
5. Next Steps
6. Next Meeting Topic (next roundtable is December 14)

Peer Roundtable: Driver Shortage — Ground Rules

1. Invited to one, invited to all
2. No bad ideas
3. Mute yourself when you're not speaking
4. Participate! If there are crickets, we'll start going round robin or popcorn style
5. Meeting Recorded?
6. Cameras can be on or off — your choice

7. What else?

Peer Roundtable: Driver Shortage — Introductions

1. Name
2. Agency
3. How is your agency doing with driver shortage?
4. What are you hoping to get out of this meeting?

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Discussion: What's Not Working

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Discussion: What's Working

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Collaborative Problem Solving and Next Steps

Questions?

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Next Steps/Action Items

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Next Meeting Topic — Vote in Chat

1. Solutions to vehicle shortage
2. Accident/incident response;
3. Staff discipline
4. Safety
5. Employee motivation
6. How to get riders to use seatbelts
7. Operations Manager peer meeting
8. Dispatch Software
9. Dispatching
10. In-House Training Needs/Trainer Meet Up
11. Executives peer meeting
12. Marketing
13. Vehicle Maintenance
14. Micro Transit
15. MN Demographic changes and what it means for transit

What else?

Next Meeting

December 14, 2022, 10-11:30am