

Peer Roundtable: Employee Motivation

2/8/2023

Peer Roundtable: Employee Motivation — Agenda

1. Introductions / Identify the Challenges
2. Meeting Ground Rules and Roles
3. What's Not Working
4. What's Working Well
5. Collaborative Problem Solving
6. Next Steps
7. Next Meeting Topics (next roundtable is March 8 on Marketing)

Peer Roundtable — Ground Rules

1. Peer-led.
2. Stay focused on solutions
3. Invited to one, invited to all
4. No bad ideas
5. Mute yourself when you're not speaking
6. Participate! If there are crickets, we'll start going round robin or popcorn style
7. Meeting Recorded
8. Cameras can be on or off — your choice
9. What else?

Peer Roundtable — Ground Rules

Tennessean Warning

RTAP and the Office of Transit and Active Transportation believes recording this session will further its mission and is the most beneficial way to memorialize this event. Your image, which may be private data, may be captured during this event. You are not required to allow MnDOT to use your image, and there are no consequences for declining to do so. The recording may be accessible to anyone who has a business or legal right to access it. By participating you are authorizing the data collected during this recording to be maintained by MnDOT. To opt out of the recording please exit now.

Please also note that the contents of any chat will be retained by MnDOT for a minimum of one day and up to 1 year and the content of all chats is subject to the Minnesota Government Data Practices Act.

Peer Roundtable: Meeting Responsibilities

Raise your hand to volunteer for a meeting role

1. Process Observer
2. Timekeeper
3. Parking Lot Attendant

Peer Roundtable — Introductions

1. Name
2. Agency
3. How is your agency doing with employee motivation?
4. What are you hoping to get out of this meeting?

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Discussion: What's Not Working

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Discussion: What's Working

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Collaborative Problem Solving and Next Steps

Questions?

Process Observer + Parking Lot Attendant Reports

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Next Steps/Action Items

Peer Roundtable: Next Meetings Topic Discussion

Upcoming

Topic	Month
Marketing	March
Staff Discipline	April
Accident/Incident Response	May
Micro Transit	June

Volunteers needed for facilitating sessions

Date TBD

1. Agency Safety Plans
2. How to get riders to use seatbelts
3. Operations Manager peer meeting
4. Dispatch Software
5. Dispatching
6. In-House Training Needs/Trainer Meet Up
7. Executives peer meeting
8. Vehicle Maintenance
9. Technology Procurement Specifically
10. MN Demographic changes and what it means for transit

Next Meeting: Marketing
March 8, 2023, 10-11:30am