

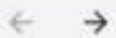
Join at [menti.com](https://menti.com) | use code 7929 7421

 Mentimeter

# Peer Roundtable – Emotional Intelligence and Effective Communication

Minnesota Rural Transit Assistance Program (RTAP)

December 13, 2023



# This Meeting is Being Recorded – Tennessees Warning

RTAP and the Office of Transit and Active Transportation believes recording this session will further its mission and is the most beneficial way to memorialize this event. Your image, which may be private data, may be captured during this event. You are not required to allow MnDOT to use your image, and there are no consequences for declining to do so. The recording may be accessible to anyone who has a business or legal right to access it. By participating you are authorizing the data collected during this recording to be maintained by MnDOT. To opt out of the recording please exit now.

Please also note that the contents of any chat will be retained by MnDOT for a minimum of one day and up to 1 year and the content of all chats is subject to the Minnesota Government Data Practices Act.

## Agenda

- Introductions
- Ground Rules + Roles
- Challenges
- Facilitated + Open Discussion
- Ask a Peer (around 11am)
- Meeting Role Reports
- Next Steps
- Vote on Next Meeting Topics

# Introductions

1. Name
2. Agency/Role
3. Biggest challenge with effective communication and emotional intelligence?
4. What are you hoping to get out of this meeting?

# Introductions

1. Name
2. Agency/Role
3. Biggest challenge with effective communication and emotional intelligence?
4. What are you hoping to get out of this meeting?

# Volunteer for a meeting role!

- Process Observer — How did it go? What could be better?
- Timekeeper — Give us a reminder at 10:50 and 11:20
- Parking Lot Attendant — Take notes anytime we ask to put something in the parking lot

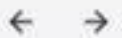
## Group Agreements/Ground Rules

- Solutions-Focused
- Peer-Led. This is your meeting!
- No bad ideas
- Mute when not speaking
- Assume good intentions
- Share difficult feedback with kindness
- Cameras optional
- Anything else?

Join at [menti.com](https://menti.com) | use code 7929 7421

 Mentimeter

**What does effective communication and emotional intelligence mean to you?**





# Challenges Discussion

- Where does your agency struggle with around effective communication?
- What is challenging about leading with emotional intelligence?

# Challenges Discussion

- Where does your agency struggle with around effective communication?
- What is challenging about leading with emotional intelligence?

# Opportunities Discussion

- What works for you?
- Success stories

# What other resources would be helpful?

- Solutions from the group
- Training

# Ask a Peer Part of the Meeting

→ Any questions or scenarios you want to ask your peers?

# Ask a Peer Part of the Meeting

→ Any questions or scenarios you want to ask your peers?

# Process Observer Report

What went well?

What could be better?

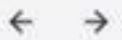
Join at [menti.com](https://menti.com) | use code 7929 7421

 Mentimeter

# Process Observer Report

What went well?

What could be better?

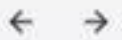




Join at [menti.com](https://menti.com) | use code 7929 7421

 Mentimeter

# Parking Lot Attendant Report



# What should the next session be?

- 1st | Public Speaking and presentation skills
- 2nd | Communicating to TACs/ Boards
- 3rd | How does your agency do deviated fixed routes?
- 4th | Agency Safety Plans
- 5th | Other

# What should the next session be?

